

Facing difficulties of DBT work on Service Plus portal in (School Name)

The Education Department, Chandigarh has assigned the work of DBT for School Uniforms to the students from Classes I to VIII of this School i.e. (School Name) through Service Plus portal for the session 2021-22 and the benefit is to be given to ___ no. of beneficiaries in this School. During the last _ days, we have been facing very difficulties about filling up forms of the beneficiaries on the Service Plus portal. These days, either Service Plus portal is very slow or some technical errors come at the time of login on the portal. Sometimes, single entry takes minimum 30-45 minutes. Moreover, the bank details are not being fetched from the evening onwards. Further, the portal is not working on weekend i.e., Saturday and Sunday due to which no work is being done on these days.

It is, therefore, requested to resolve the issue at the earliest possible as department is pressing very hard to complete the necessary entries before 02.02.2022 on the portal